

# Fund Redemption Instruction

Client number \_\_\_\_\_ Client name(s) \_\_\_\_\_

Please be advised that I/we wish to redeem my/our existing investment in (delete as appropriate):

For a full redemption of all holdings, please tick here

Fund Name	Fund Currency	Shares, Amount or %

Redemptions can only be instructed in the currency of the fund. For further details see section 3 overleaf.

If you have a fax indemnity on your account, please state your password here \_\_\_\_\_  
(Please note payments processed under indemnity can only be remitted to nominated bank accounts)

To fulfil Customer Due Diligence requirements please state the reason for making this withdrawal

\_\_\_\_\_

\_\_\_\_\_

Where applicable, I hereby authorise the Transfer Agent to pay the proceeds of my redemption to the Nedgroup Investments Client Account from where Nedgroup Investments will transfer the proceeds in accordance with my payment instructions.

Please state currency of payment: GBP  USD  EUR  Rand

Telegraphic transfer to:

Correspondent Bank Name	
SWIFT code/sort code/routing number	
Account Number	
Beneficiary Bank Name	
Beneficiary Bank Address	
Country	Postal Code
SWIFT code/sort code/routing number	
Beneficiary Account Name	
Beneficiary Account Number/IBAN	

An IBAN No. is required for all Euro payments being paid to an account held within the European Union

Client signature \_\_\_\_\_ Client signature \_\_\_\_\_

Print name \_\_\_\_\_ Print name \_\_\_\_\_

Date \_\_\_\_\_ Date \_\_\_\_\_

For our mutual protection, we may need to contact you using the details provided on your application form. We may be unable to process your request until we have been able to verify it with you. If there is not a fax indemnity in place covering your investment, we will require the original of this instruction before we can make payment to you.

## Contact

Isle of Man - Nedgroup Investments (IOM) Ltd, International Support Desk, First Floor, Samuel Harris House, St George's Street, Douglas, Isle of Man IM1 1AJ

Telephone: +44 (0) 1624 690800 Toll free line 0800 999 160 (from SA only) Facsimile: +44 (0) 1624 670630 Website: www.nedgroupinvestments.com

Email: helpdesk@nedgroupinvestments.com



## Making a withdrawal from your Nedgroup Investments (IOM) Ltd Account:

Stage	Action	Comments
1.	Complete the attached withdrawal form	<p>The client number must be written on the form along with all client names.</p> <p>Please ensure full bank details are given when completing the form.</p> <p>Remember to allow for bank charges when stating the amount required. – typically the equivalent of US\$25.00</p> <p>Where the redemption is from a joint account the form must be signed in accordance with the signing authority on the application form i.e. Any one to sign or All to sign.</p>
2.	<p>Send the completed form to Nedgroup Investments (IOM) Ltd at:</p> <p>First Floor Samuel Harris House St Georges Street Douglas Isle of Man IM1 1AJ</p>	<p>If you have fax indemnity in place on your account then your password must be quoted on the withdrawal form when it is faxed to us. The original form will not be required as the redemption will be processed under indemnity</p> <p>Please note payments processed under indemnity can only be remitted to nominated bank accounts.</p> <p>If you do not have a fax indemnity we will initiate the sale of shares for the next available dealing date upon receipt of a fax copy of the withdrawal form, but we will not release the money until the original form has been received at our Isle of Man office.</p>
3.	Nedgroup Investments will action the request at the next relevant dealing date.	<p>For your security a member of our Client Service Team may contact you to verify the authenticity of any redemption instruction we receive in respect of your investment. We will use the contact information held on file to do this.</p> <p>Dealing in our funds only takes place in the currency of the fund. If we receive a request to redeem an amount specified in a currency, other than the fund currency, an indicative exchange rate will be used to determine the amount of fund currency to be redeemed from your account.</p> <p>Proceeds from the redemption can only be converted upon settlement once they become available. During the settlement period exchange rates will move and it is likely the amount paid will not match the exact amount of your request. The proceeds you receive may be more or less than you requested.</p> <p>After the settlement period (5 to 10 business days after the dealing date) we will instruct our bank to remit redemption proceeds by electronic bank transfer</p> <p>If the mandate over your portfolio requires us to obtain original written instructions from you we will be unable to pay the proceeds of your redemptions request until the original instruction has been received.</p>
4.	Nedgroup Investment will issue a contract note to you following the transfer of the proceeds.	